

# ILLINOIS WORKNET® CENTERS CUSTOMER SERVICES

**July 1, 2014 – June 30, 2015**

## **Customers visiting the workNet Centers**

Beardstown (Cass County – Lincoln Land):	79
Taylorville (Christian County - DHS Office):	357
Lincoln (Logan County - Heartland Community College):	177
Petersburg (Menard County - Courthouse):	38
Springfield (Sangamon County - 1300 S. 9 <sup>th</sup> Street):	30,269
<b>Total:</b>	<b>30,920</b>

## **Resource Room Services**

All workNet Centers are equipped with internet accessible computers with professional staff available to assist job seekers. Copier and fax services are available for job seekers to use in their work search. Labor market information is available via [illinoisworknet.com](http://illinoisworknet.com). Additionally, direct referrals are available to all of our partners including DHS/Office of Rehabilitation Services for individuals who would benefit from their services.

## **Top Services Accessed by Customers**

- Unemployment Insurance Claims (Springfield only)
- Orientation and job search workshops (Springfield only)
- Access to [illinoisjoblink.com](http://illinoisjoblink.com)
- Access to online applications
- Access to [illinoisworknet.com](http://illinoisworknet.com)
- Resume and cover letter assistance
- WIA funding information
- Career Planning
- Assessment
- Job search assistance
- Veteran's Services
- Meeting with visiting employers (Springfield only)

# ENROLLMENT STATISTICS

July 1, 2014 - June 30, 2015

<b>TOTAL ENROLLMENTS</b>	<b>Adult</b>	<b>Dislocated Worker</b>	<b>Youth</b>
<b>369</b>	<b>152 Enrollments</b>	<b>138 Enrollments</b>	<b>79 Enrollments*</b>
<b>Gender</b>			
Male	22%	54%	14%
Female	78%	46%	86%
<b>Age</b>			
14-18	0	0	24%
19-21	3%	3%	76%
22+	97%	97%	0
<b>Race</b>			
White	60%	77%	43%
Black	40%	23%	54%
Hawaiian/Pacific Islander	0	0	
Am. Indian/Alaskan Native	0	0	
Asian	1%	0	
Hispanic	1%	1%	1%
Decline to answer	1%	1%	4%
<b>Labor Force Status</b>			
Unemployed	42%	88%	42%
Employed	57%	12%	49%
Not in Labor Force	1%	0	9%
<b>Family Status</b>			
Parent/ One Parent	53%	22%	32%
Parent/ Two Parent Family	12%	14%	4%
Other Family Member	3%	6%	25%
Not a Family Member	28%	11%	35%
<b>Financial Status</b>			
Food Stamp Recipient	84%	34%	67%
Low Income	97%	36%	99%
Non-Economically Disadvantaged	3%	64%	1%

**\* Additional Youth Statistics:**

In-School Youth	1%
Out-of-School Youth	99%
Basic Skills Deficient	73%
Behind Grade Level	1%

## TRAINING ENROLLMENTS BY PROVIDER

**July 1, 2014 - June 30, 2015**

<b>PROVIDER</b>	<b>WIA</b>	<b>TRADE</b>	<b>RR-LPN</b>	<b>TDL</b>	<b>ATIM</b>
American Welding Institute	1				
Baker's College (On Line College)		1			
Capitol Area Career Center	14		*1		
Capitol Area School of Practical Nursing	29		19		
Heartland Community College	3				
Illinois State University	1				
Lakeland Community College	4				
Lakeview College of Nursing	1				
Lincoln Land Community College	42			19	32
MacMurray College	1				
Methodist College	3				
Millikin University	4				
Midwest Technical Institute	62				
SIU-Edwardsville	2				
St. John's College	4				
Texas State Technical College		1			
University of Illinois	3				
<b>TOTALS</b>	<b>174</b>	<b>2</b>	<b>20</b>	<b>19</b>	<b>32</b>

\*Participant attended RR-CNA training followed by RR-LPN training at CASPN.

**TOTAL ITA TRAINING PROVIDERS: 17**

### WIA TRAINING ENROLLMENTS BY COUNTY

<b>COUNTY</b>	<b>%</b>
<b>Cass</b>	<b>2%</b>
<b>Christian</b>	<b>15%</b>
<b>Logan</b>	<b>9%</b>
<b>Menard</b>	<b>4%</b>
<b>Sangamon</b>	<b>70%</b>

## ENROLLMENT BY CAREER AREA

July 1, 2014 – July 30, 2015

PROGRAM	WIA	TRADE	RR-LPN	TDL	ATIM
Accountancy	1	1			
Administrative Assistant/Clerical	0				
Airframe & Powerplant Aviation Mechanic	1				
Architecture & Construction	0				
Auto Body	0				
Automotive Technician	1				
Biomedical Equipment	0	1			
Business Management	2				
Business Office Technician	0				
CDL/Truck Driving	27			16	
Certified Logistics Technician	0			19	
Certified Nurse Aide	21		1		
Clinical Laboratory Scientist	1				
Commercial Electrical Maintenance	1				
Computer Aided Drafting	0				
Computer Science	0				
Construction Occupations	1				
Criminal Justice	1				
Dental Assistant	5				
END Electroneurodiagnostic/Electroencephalographic Tech	1				
Horticulture	1				
Heating, Ventilation, Air Conditioning (HVAC)	6				
Licensed Practical Nurse	34		19		
Manufacturing	3				32
Mechanical/Electrical Engineering	0				
Medical Assistant	25				
Medical Coding	0				
Multi Media Technician	0				
Network Administrator	4				
Occupational Therapy	1				
Para Professional (Education)	1				
Pharmacy Technician	5				
Radiology Technician	2				
Registered Nurse	14				
Respiratory Therapy Technician	1				
Surgical Technician	0				
Teacher Ed. Elementary	1				
Water Waste Management	0				
Web Design	0				
Welding/Pipefitting	13				
<b>TOTALS*</b>	<b>174</b>	<b>2</b>	<b>20</b>	<b>35</b>	<b>32</b>

**TOTAL TRAINING PROGRAMS: 40**

\*Customers may take more than one training

Miscellaneous Category - TRADE

Category	# Enrolled
RTAA	6
Job Search	3

## SUMMARY OF WORKFORCE GRANTS

July 1, 2014 - June 30, 2015

<b>PY14 Grants</b>	<b>Grant Period</b>	<b>PY14 Budget</b>	<b>PY14 Expended</b>	<b>Total Grant Budget</b>	<b>Expended (if closed)</b>	<b>% Expended</b>
WIA Formula 13 #13-681020	07/01/13-06/30/15	421,503.38	421,503.38	1,939,963.00	1,939,963.40	100%
WIA Formula 14 #14-681020	07/01/14-06/30/16	2,430,952.00	1,696,465.67	2,430,952.00		
Incentive Grant - 12 Performance #12-632020	03/01/14-06/30/15	10,398.00	10,398.00	10,398.00	10,398.00	100%
Incentive Grant - 13 Performance #13-632020	05/01/15-06/30/16	6,155.00	0.00	6,155.00		
TAA (Trade Assistance) #12-661020	04/01/13-09/30/14	12,414.18	703.00	40,361.31	28,650.13	71%
Rapid Response - LPN #12-654020	06/01/13-06/30/15	151,368.08	151,368.08	355,400.00	355,400.00	100%
Nat'l Emergency Grant - Flood #13-641020	07/01/13-06/30/15	25,711.62	5,588.18	103,028.00	82,904.56	80.5%
Nat'l Emergency Grant – TDL #13-671020	07/01/13-12/31/15	200,315.79	175,660.35	299,247.00		
ATIM – Reimbursed by Macon County/LWIA 19	06/01/13-12/31/15		23,288.50			
			<b>2,484,975.16</b>			

Training & Support	<b>1,456,824.43</b>
Operating	<b>1,028,150.73</b>
	<hr/> <b>2,484,975.16</b>

## TRAINING AND SUPPORT EXPENDITURES

July 1, 2014 – June 30, 2015

<b>TRAINING PROVIDERS - TUITION/FEES/BOOKS/ETC.</b>	<b>WIA</b>	<b>RR-LPN</b>	<b>TDL</b>	<b>FLOOD TAA</b>	<b>ATIM</b>	<b>TOTAL</b>
Baker College/Graduate Center	0.00	0.00	0.00	1,175.00 T	0.00	1,175.00
Capital Area Career Center	16,580.00	0.00	0.00	0.00	0.00	16,580.00
Capital Area School of Practical Nursing	132,079.91	0.00	0.00	0.00	0.00	132,079.91
Heartland Community College	6,247.42	0.00	0.00	0.00	0.00	6,247.42
Illinois State University	6,289.32	0.00	0.00	0.00	0.00	6,289.32
Lake Land Community College	9,073.61	0.00	0.00	0.00	0.00	9,073.61
Lakeview College of Nursing	5,660.67	0.00	0.00	0.00	0.00	5,660.67
Lincoln Land Community College	136,699.27	0.00	90,225.00	0.00	1,030.50	227,954.77
MacMurray College	6,017.95	0.00	0.00	0.00	0.00	6,017.95
Methodist Medical	28,263.39	0.00	0.00	0.00	0.00	28,263.39
Midwest Technical Institute	264,947.00	1,250.00	0.00	0.00	0.00	266,197.00
Millikin University	24,106.27	0.00	0.00	0.00	0.00	24,106.27
St. John's College	19,481.00	0.00	0.00	0.00	0.00	19,481.00
UIS – Springfield & UIS – Bookstore	26,237.36	0.00	0.00	-472.00 T	0.00	25,765.36
Misc - Training vendors small amounts - FIRM,Harris,Unif Shop,B&N,USElectric	8,287.19	99.20	0.00	0.00	0.00	8,386.39
Misc – Reimb to customers for uniforms/ books/test fees/physicals/licenses	5,417.53	0.00	3,315.18	0.00	0.00	8,732.71
<b>TOTALS</b>	<b>695,387.89</b>	<b>1,349.20</b>	<b>93,540.18</b>	<b>703.00</b>	<b>1,030.50</b>	<b>792,010.77</b>

<b>OJT &amp; WORK EXPERIENCE &amp; SUPPORT</b>	<b>WIA</b>	<b>RR-LPN</b>	<b>TDL</b>	<b>FLOOD TAA</b>	<b>ATIM</b>	<b>TOTAL</b>
On-the-Job Training	7,344.00	0.00	62,883.52	0.00	0.00	70,227.52
Work Experience	30,871.25	0.00	0.00	5,277.00 F	0.00	36,148.25
Child Care	67,578.18	19,089.77	0.00	0.00	0.00	86,667.95
Transportation	84,471.00	10,160.00	0.00	0.00	103.00	94,734.00
Other Support	1,547.38	614.27	0.00	0.00	0.00	2,161.65
<b>TOTALS</b>	<b>191,811.81</b>	<b>29,864.04</b>	<b>62,883.52</b>	<b>5,277.00</b>	<b>103.00</b>	<b>289,939.37</b>

<b>SERVICE PROVIDERS</b>	<b>WIA</b>	<b>RR-LPN</b>	<b>TDL</b>	<b>FLOOD TAA</b>	<b>ATIM</b>	<b>TOTAL</b>
First Institute Training & Management	223,480.00	0.00	0.00	0.00	0.00	223,480.00
Lawrence Education Center	79,470.78	0.00	0.00	0.00	0.00	79,470.78
Capital Area School of Practical Nursing	0.00	71,923.51	0.00	0.00	0.00	71,923.51
<b>TOTALS</b>	<b>302,950.78</b>	<b>71,923.51</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>374,874.29</b>

<b>GRAND TOTAL</b>	<b>1,190,150.48</b>	<b>103,136.75</b>	<b>156,423.70</b>	<b>5,980.00</b>	<b>1,133.50</b>	<b>1,456,824.43</b>
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## ANNUAL PERFORMANCES MEASURES

**July 1, 2014 – June 30, 2015**

	<b>Measure</b>	<b>Goal</b>	<b>80% Threshold</b>	<b>Actual Outcome</b>	<b>Status</b>
AEER	Adult Entered Employment Rate	82.00%	65.60%	90.91%	Exceed
ARR	Adult Employment Retention Rate	89.00%	71.20%	97.37%	Exceed
AAE	Adult Average Earnings Rate	\$16,000.00	\$12,800.00	\$18,039.08	Exceed
DRR	DW Employment Retention Rate	91.00%	72.80%	95.24%	Exceed
DEER	DW Entered Employment Rate	87.00%	69.60%	88.00%	Exceed
DAE	DW Average Earnings Rate	\$16,000.00	\$12,800.00	\$14,955.56	Meet
ADC	Common-Youth-Attain Degree or Certification	76.00%	60.80%	93.62%	Exceed
LNG	Common-Youth-Literacy and Numeracy Gains	72.00%	57.60%	74.42%	Exceed
PEER	Common-Youth-Placed in Employment/Education	70.00%	56.00%	75.00%	Exceed

# RETURN ON INVESTMENT

July 1, 2014 - June 30, 2015

	<b>Exits</b>	<b>Entered Employment</b>	<b>6 Month Average Earnings</b>	<b>Companies Hiring LLWA Customers</b>
<b>Adult</b>	37	90.91%	\$18,039.08	
<b>Dislocated Worker</b>	55	88.00%	\$14,807.99	Brickford Senior Living Capital Care Center Contech Engineering
<b>Youth</b>	36	75.00%	Not Collected	Department of Human Services Horace Mann Illini Disposal Keller Trucking Kims Autobody Lewis Memorial Lincoln Prairie Macon County Health Department Memorial Medical Center Modern Printing Prairie Rose Health Rochester Schools Salem Village SIU School of Medicine Springfield Clinic State of Illinois St. John's Hospital St. Joseph's Home Vibra Hospital
<b>Return on Investment Calculation</b>				
<b>Adults</b> completing the WIA program earned \$1,334,891.92 over a 12 month period. The expenditures for the Adult program during that year were \$607,104.90.				
The program helped economically disadvantaged adults return to work and earn wages which amounted to 220% of the Adult Expenditures.				
<b>Dislocated Workers</b> completing the WIA program earned \$1,628,878.90 over a 12 month period. The expenditures for the Dislocated Worker program during that year were \$863,970.87.				
The program helped Dislocated Workers and Displaced Homemakers return to work and earn wages at 189% of the Dislocated Worker Expenditures.				
*Based on PY13 exiters who were employed in PY14				